



Customer Agreement and Contact Information

Owner Details:

Name: _____

Address: _____

Postcode: _____ Email: _____

Phone: Home/Work: _____ Mobile: _____

Alternative Contact:

Name: _____

Address: _____

Postcode: _____ Email: _____

Phone: Home/Work: _____ Mobile: _____

Dog Details:

Name: _____ Breed: _____

Male/Female DOB: _____ Allergies: _____

Vaccination Cert Date: ____/____/____

Vet Surgery: _____

Special Notes or Conditions that we need to know about your dog:

Please indicate whether you would like to receive updates on your dog via Email:

Yes/No

Special Pick up/Drop Off instructions:

Terms and Conditions for Retreat

DISCLAIMER

1. The dog's owner ("you") agrees that the dog must be vaccinated to be eligible for Day Care.
2. You agree to provide for viewing and copying by Day Care Staff a current Vaccination Certificate.
3. Doggie Day Care confirms it is a condition that any dog using the Day Care facilities be vaccinated.
4. It is your responsibility to advise Day Care Staff of any injury, illness or infirmity your dog may have.
5. Based on information provided by you, Day Care Staff will assess your dog's level of exercise.
6. You confirm the dog is regularly and currently treated for fleas and ticks.
7. Day Care reserves the right, at its own discretion, to refuse entry to any dog to Day Care if Day Care considers the dog to be suffering from ticks or flea infestation.
8. Should your dog whilst attending Day Care be discovered to have fleas, ticks or illness, Day Care Staff are authorized to take appropriate action including bath or other treatment to resolve the problem and protect other dogs at your expense
9. You acknowledge whilst agility equipment is available, it may not be suitable for your dog.
10. You will advise Day Care if you wish the dog to have access to agility equipment and will allow the staff to assess to dog's level of ability.
11. Day Care reserves the right at its own discretion to refuse entry to, or exclude entry from. Day Care with respect to any dog including those whose health or temperament (including in particular aggression), Day Care determines to be unsatisfactory.
12. You acknowledge the dog will whilst at Day Care socialize with other dogs and socializing may involve rough and boisterous activity which may result in injury to the dog. If you wish to be notified of any injury, you must advise Day Care Staff. Otherwise Staff will notify you at their discretion.
13. In case of injury, you authorize and direct Day Care to take appropriate first aid or veterinary care of the dog (preferably, if possible, with the dog's Vet) such care will be at your expense.
14. You will be responsible (except in case of negligence by Day Care Staff) for any injury occasioned to any dog, person or property by reason of action by your dog.
15. You are aware it is a condition of the dog's admission to Day Care that whilst Day Care and its Staff will take all reasonable steps to provide a safe environment, Day Care does not accept liability for loss, injury or damage to the dog, person or property whilst the dog is in Day Care.
16. Day Care and its Staff will at all times exercise proper care and diligence with respect to your dog subject to the terms of this Agreement.
17. You indemnify Day Care and take full responsibility for any loss, financial or otherwise, incurred by Day Care arising from or as a result of the dog's use of Day Care facilities or from a breach by you of this Agreement.

Signed (Owner)

Dated

Signed (Day Care)

Dated